

**2015
ambulance
cover from
under 55p
a week**



**Ambulance
and
Rescue
Guernsey**



St John



St John Supporter Scheme

What is the St John Supporter Scheme?

As a local resident by becoming a member of our Supporter Scheme, you'll help us provide essential services and at the same time support St John. In return, you'll receive:

- free assessment and medical treatment by paramedics or other qualified ambulance staff;
- transfer by emergency ambulance, in the event of an injury, serious illness, maternity or other medical condition;
- transfer by ambulance under the direct instructions of a Health Care Professional where you are unfit to travel by any other means for treatment or medical appointment.

(Where you do not meet the conditions you will be subject to normal charges for ambulance transfers regardless of your membership to the St John Supporter Scheme.)

How does the Supporter Scheme work?

To become a St John Supporter, you pay a 2015 membership fee – either as an individual or a family. The usual part-charge for an emergency ambulance response is **over 10 times more** than the annual cost of being a St John Supporter, so our scheme offers you great value for money.

first to care

Why become a St John Supporter?

St John is a charity. We rely on your support and donations to deliver our services to you when you need us. The 2015 membership you pay to be a St John Supporter helps:

- to provide Guernsey's ambulance service, which operates 24/7 and assists thousands of people every year;
- to maintain St John rescue and community services in the Bailiwick of Guernsey;
- to develop more St John community services on the Island.

Why do I need to pay for an ambulance?

There is normally a part-charge from St John for an emergency ambulance response or a non-emergency patient transfer. The part-charge arises because unlike the other emergency services, we are not fully funded by the States of Guernsey. The Grant we receive from the States of Guernsey only covers between 60% to 70% of the 'road' ambulance service costs.

The provision of the marine ambulance and rescue teams are funded from donations and bequests to St John, or the proceeds from the hire or sale of mobility equipment in our St John Health Care Shop. The grant from the States of Guernsey cannot be used to fund these additional services.

FACT

Our ambulance service is only part funded by the States of Guernsey, so we need to raise additional funds to support it and to provide our other St John community and rescue services in the Bailiwick



FACT

The donations you give us will be used in the Bailiwick of Guernsey to provide inshore rescue boats, a marine ambulance, a cliff rescue team and community first responders.



FACT

The St John community rescue services respond to over 100 call-outs a year



FACT

The ambulance service responds to an average of 12 emergencies and a further 30 patient transfers every single day



FACT

The St John Health Care Shop has a range of over 1000 products for sale or hire at its showroom in the Rohais, St Peter Port



We are asking for a little bit extra, but we'll provide a lot more in return



St John



**Ambulance
Rescue
Guernsey**



What does it cost?

SINGLE membership of £28.50

provides cover for a single person only.

CHILD membership of £10.50

provides cover for one child up until the end of full-time education.

FAMILY membership of £67.00

provides cover for a couple or single parent with children until they leave full time education.

SENIOR CITIZEN who is 65 years or over may pay a specially reduced membership of **£20.50** (for a couple both senior citizens, £41.00).

How long does membership last?

Membership is valid until 31.12.2015.

You can join at any time.

Should you have any queries please contact us on **01481 723866**.



Are there any restrictions?

There is no limit to the number of ambulance responses you may have, and no age limit to become a St John Supporter; however you cannot request an ambulance just because you are a member. The fact that you may need to go for medical treatment to a hospital or other centre does not necessarily mean that you require an ambulance. Except for emergencies we only respond when a Health Care Professional decides that your transfer is necessary for medical treatment and that your condition, makes you unfit to travel by any other means.

What if I don't join?

An ambulance responding to an emergency call can incur a charge of up to £281 for each response. A non-emergency transfer by ambulance booked in advance by a Health Care Professional will incur a charge of up to £98; other charges will be applied for specialist services (e.g. paramedic treatment). As a St John Supporter you will not be charged, regardless of the number of emergency responses, treatment or transfers you may need.

Membership Application Form 2015

1 Applicants Please complete the entire form including Date of Birth

| Title | Surname | Forename | Date of Birth | | | | | | | |
|---|---------|----------|---------------|---|---|---|---|---|---|---|
| Mrs | Sample | Mary | 0 | 1 | 0 | 4 | 1 | 9 | 4 | 6 |
| | | | | | | | | | | |
| | | | | | | | | | | |
| <i>Children in full-time education, living with family:</i> | | | | | | | | | | |
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2 Residential Address

| | |
|---|------------|
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| | |
| | |
| Postcode: | Telephone: |
| Email address: | |
| Mailing address (if different from above): | |
| | |
| | |
| Postcode: | Telephone: |

3 Membership type PLEASE TICK

| | | | | |
|---|------------------------------------|---------------------------------|--|--|
| Single* <input type="checkbox"/> | Children* <input type="checkbox"/> | Family <input type="checkbox"/> | Senior Citizen* <input type="checkbox"/> | Couple: (2 Senior Citizens) £41.00 <input type="checkbox"/> |
| £28.50 | (Each) £10.50 | £67.00 | (Single) £20.50 | |
| <small>*Single subscription does not include any children</small> | | | | Couple: (1 Senior Citizen) £49.00 <input type="checkbox"/> |
| <small>*Children up until the end of full-time education</small> | | | | |
| <small>*Senior Citizen subscribers are persons who are aged 65 or more, at the time of application.</small> | | | | |

OFFICE USE ONLY:

Effective Date:

Membership Number:



Please complete sections 1 to 4 of this form and send together with your remittance, credit card details or direct debit form (next page) to:

**St. John Ambulance & Rescue Service,
Ambulance Station, Rohais, St. Peter Port,
GUERNSEY GY1 1YN. Tel: 723866.**



4

 PLEASE TICK CHOSEN PAYMENT METHOD

CASH ☐

CHEQUE ☐

Amount enclosed _____

(Cheques should be made payable to: St. John Ambulance & Rescue Service)

CREDIT CARD:

MASTERCARD

CARD NUMBER:

EXPIRY

START (if applicable)

| | |
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3 Digit authorisation code (found on reverse of card)

Cardholders name, address and postcode (if different to subscriber)

DIRECT DEBIT (ANNUAL)

(Complete form below)

DIRECT DEBIT INSTRUCTION:

Please fill in the whole form using a ball point pen and send it to: The St John Ambulance & Rescue Service, Ambulance Station, Rohais, St. Peter Port, GUERNSEY GY1 1YN

Name(s) of Account Holder(s)

| | |
|--|--|
| | |
| | |

Bank/Building Society account number

| | | | | | | | |
|--|--|--|--|--|--|--|--|
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Branch Sort Code

| | | | | | |
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|--|--|--|--|--|--|

Name and full postal address of your Bank or Building Society

| | |
|-----------------|--------------------------|
| To: The Manager | Bank or Building Society |
| Address | |
| | |
| Postcode | |

Reference - Office use only

[illegible]

Banks and Building Societies may not accept Direct Debit Instructions from some types of account.

Instruction to your Bank
or Building Society to
pay by Direct Debit.



| | | | | | | |
|---------------------|---|---|---|---|---|---|
| Service User Number | 6 | 9 | 3 | 4 | 3 | 6 |
|---------------------|---|---|---|---|---|---|

| | | | | | |
|---|---|---|---|---|---|
| 6 | 9 | 3 | 4 | 3 | 6 |
|---|---|---|---|---|---|

FOR STATES OF GUERNSEY TREASURY & RESOURCES
This is not part of the instruction to your Bank or Building Society

Instructions to your Bank or Building Society

Please pay The States of Guernsey Treasury and Resources Department Direct Debits from the account detailed in this Instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with The States of Guernsey Treasury and Resources Department, and, if so, details will be passed electronically to my Bank/Building Society.

| |
|--------------|
| Signature(s) |
| |
| Date |

This guarantee should be detached and retained by the Payer

The Direct Debit Guarantee



- The Guarantee is offered by all banks and building societies that accept instruction to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, The States of Guernsey Treasury and Resources Department will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request The States of Guernsey Treasury and Resources Department to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by The States of Guernsey Treasury and Resources Department or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when The States of Guernsey Treasury and Resources Department asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please notify us.

Additional Donation

Please help us, help you

Other services such as St John rescue and community services rely on donations and bequests from the public for their continuation. If you can help with a donation to this charitable work, please see below.



St John



I would like to give a donation to support St John in delivering Rescue and Community Services in Guernsey.

I enclose a cheque for: ☒ PLEASE TICK

£5.00 ☐ £10.00 ☐ £20.00 ☐ £50.00 ☐ £100.00 ☐ Other Amount £

I would like to pay my Donation by Standing Order Mandate:

To: _____ Bank Plc (your bank details)

Address: _____

_____ Post Code: _____

Please pay: **Natwest Bank Plc
PO Box 55
35 High Street
St Peter Port
Guernsey
GY1 4BE**

Sort Code: **60-09-20**
Account No: **67017800**
Account Name: **The St John Ambulance
& Rescue Service
(Rescue & Community
Services Account)
(NOT TO BE USED FOR ST JOHN
SUPPORTER MEMBERSHIP)**

Amount: £ _____ Amount in words: _____

On: _____ (date) for a period of _____ *weeks / months / annually / until notified.

**delete as necessary.*

Please quote the reference **"DONATION"**

Title of account to be debited: _____

Account number to be debited: _____ Sort Code of Account: _____

Signature/s: _____ Date: _____

Optional

Your Address: _____

_____ Post Code: _____

Email Address: _____ Contact No: _____

Please return to: The St John Ambulance & Rescue Service, Rohais, St Peter Port, GY1 1YN



St John



Here to help make life easier

**The largest range of mobility aids
and home assistance equipment
in the Channel Islands.**

We have a large range of equipment available for hire or sale, specifically for people who are being cared for in the community or who have limited mobility.

Everything from hospital beds to bathing support, mobility scooters to walking frames, medical supplies and a wide range of handy aids including specially-designed cutlery and crockery for people with limited dexterity.

Call 729268 or pop in and speak to one of our helpful assistants. Large ground floor showroom with wheelchair access. Stair lift to first floor. Lots of parking. Equipment delivery and collection available too.

**St John
HealthCareShop**

Rohais

Tel. 01481 729268

AMBULANCE
STATION

PARKING

**ST JOHN
HEALTH CARE
SHOP**

ROHAIS

**Funds generated support the cost
of running the island's Paramedics,
Rescue and Community Services**